

To: Pruitt, Scott[Pruitt.Scott@epa.gov]
From: EPA Call Center
Sent: Wed 2/22/2017 3:15:00 PM
Subject: Incident INC000002145941 reported by you has been resolved. Scott Pruitt: FW: ORDER ORD0108823 SUBMITTED FOR PROCESSING. (WCF reference #16)

You are receiving this message because the issue you reported to EPA Call Center or your local Help Desk has been resolved. Please refer to the incident number listed below and contact the EPA Call Center or your local Help Desk for more information.

The following Incident has been Resolved:

Incident Number: INC000002145941
Reported Date & Time: 2/21/2017 2:21:44 PM
Submitted By: EZ Tech>Site Analyst
Assigned To Group: Application Support>O365 Wireless Email
Incident Summary: Scott Pruitt: FW: ORDER ORD0108823 SUBMITTED FOR PROCESSING. (WCF reference #16)
Resolved Date: 2/22/2017 10:13:59 AM
Resolution Notes: Mobile device is already enrolled with account: **Ex. 6 - Personal Privacy** and shows last successful sync at 2/22/2017 7:05AM Pacific time (about 7 minutes ago).

As part of our ongoing effort to get feedback from our customers, we have created an online customer satisfaction survey. To complete a survey please click on the link below.

<https://epacallcenter.com/arsys/forms/ch-arsdb-02.connections.local/EPASurvey?mode=Submit&F536870913=INC000002145941&username=surveyguest>

Please email or call the EPA Call Center or your local Help Desk if you have any further questions or requests.